



SE – 289

VI Semester B.B.A. Degree Examination, September 2020
(CBCS – Fresher + Repeaters – 2016-17 and Onwards)
BUSINESS ADMINISTRATION
Paper – HR-6.5 : Elective Paper – III : Organisational Change and
Development

Time : 3 Hours

Max. Marks : 70

Instruction : Answer should be written in **English** only.

SECTION – A

Answer **any five** sub-questions. **Each** sub-question carries **2** marks. (5×2=10)

1. a) What is meant by change ?
- b) What is organizational effectiveness ?
- c) Give the meaning of OD.
- d) What is structural intervention ?
- e) State the meaning of MBO.
- f) What is Innovation ?
- g) State any two organizational constraints.

SECTION – B

Answer **any three** questions. **Each** question carries **6** marks. (3×6=18)

2. Explain resistance to change.
3. Explain problems in measurement of effectiveness.
4. State the nature of OD.
5. Explain comprehensive intervention.
6. Explain the components of creativity and innovation.

P.T.O.



SECTION – C

Answer **any three** questions. **Each** question carries **14** marks. **(3x14=42)**

7. What are the factors influencing change ?
8. Explain the concepts and problems in measurement of effectiveness.
9. Write short note on :
 - a) Interpersonal intervention.
 - b) Group process intervention.
 - c) Team intervention.
10. What is Job enrichment ? State its advantages and disadvantages.
11. What are the organizational constraints to creativity and innovation ?
How to overcome it ?

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